



Original
Cottages

Truly local, wherever you stay

Accidental Damage Deposits and Accidental Damage Deposit Waivers

In order to support our owners in maintaining their properties and to protect our customers against accidental damage and/or anything above usual wear and tear to our holiday cottages, we have created the Accidental Damage scheme. The scheme gives you the option to choose between paying a refundable Accidental Damage Deposit or a non-refundable Accidental Damage Deposit Waiver.

The value of the Accidental Damage Deposit will be set in relation to the size of the property you wish to book and is set out in the table below:

The amount will be confirmed as soon as you start to make your booking

Maximum Occupancy	1	2 to 3	4 to 5	6 to 7	8 to 9	10	11+
Accidental Damage Deposit Value	£100	£150	£200	£250	£350	£400	£500
Waiver Value	£10	£15	£20	£25	£35	£40	£50

The Ts and Cs:

It is a requirement when booking certain specified properties with us, to pay either a **Accidental Damage Deposit** or a **Accidental Damage Deposit Waiver**.

14.1 **The Accidental Damage Deposit** is due with the balance of your holiday, it will be cashed on receipt and held by us to be applied against the reasonable costs of miscellaneous repairs to and/or replacement of and/or additional cleaning of furnishings, kitchen equipment, crockery, glass, keys, bedding and towels damaged or soiled otherwise than by usual wear and tear during the period of Hire by you or other members of your party. The balance of the Accidental Damage Deposit will be returned to you within 28 working days of the departure date. Where such costs exceed the Accidental Damage Deposit you will pay such excess to the Owner within 14 days of being notified.

14.2 Where you have agreed to pay the **Accidental Damage Deposit Waiver** the Accidental Damage Deposit is not payable. The Accidental Damage Deposit Waiver is a non-refundable payment by you to us in lieu of the Accidental Damage Deposit. The Accidental Damage Deposit Waiver covers the costs of making good any loss or damage to the property and/or its contents caused through act or omission during the period of Hire by you or other members of your party up to the value of the Accidental Damage Deposit for the booked property. Where any such damage caused exceeds this amount, you agree to pay to CH, acting on behalf of the Owner, upon written demand, any reasonable costs incurred in making good any such loss or damage above the predetermined amount. The Accidental Damage Deposit Waiver is not available on breaks longer than 14 nights.

We are all part of the Original Cottages family of truly local holiday cottage agencies. We have local people, with local knowledge in key holiday destinations across England and Wales. For our full selection of nearly 5,000 cottages, visit www.originalcottages.co.uk

