



Maintenance Person

Full time, competitive rates of pay, company pension and other benefits.

We're looking for 2 x maintenance team members to join our team in the Lake District. These are exciting new roles, based in South Lakes/North Lakes. These are 2 x full time roles, working across 5 days a week to include weekends.

The PMS Maintenance team member role is exciting and varied, you will be responsible for delivering a variety of services at our owner's holiday properties to enable smooth operation of the PMS offering, including:

- Planned, proactive property checks
- General property maintenance services
- Reactive call outs and issue resolution
- Liaising with customers and external suppliers

Key responsibilities include:

- Carry out all planned maintenance work to the highest standards possible
- Use the systems available to record notes and images on works completed
- Take a proactive approach to maintaining high standards in properties by identifying improvement opportunities during property visits and checks
- Aim to resolve guest call outs over the phone wherever possible to provide guests with the fastest resolution possible
- Support the management of stock levels of all maintenance consumables and stock items such as light bulbs and fixings to ensure regular demand can be met
- Foster positive long term relationships with local tradespeople and colleagues to ensure uninterrupted service delivery
- Ensure that jobs are raised for all works carried out so that homeowners are charged at the agreed price for all billable works
- Support the delivery of essential housekeeping services should the need arise
- Carry out basic operational linen related tasks
- Willing to undertake training to support expansion of in house services

We're looking for two people with practical experience, problem solving skills, an eye for detail, who are calm under pressure and have a fun, positive attitude.

Closing date 20th August

To apply send CV and a covering letter to: jobs@originalcottages.co.uk Please quote that you're applying for the Lakes Maintenance Person role when contacting us.